




Patient View for eCW Televisit

Confirmation Email– sent at time of booking

Reminder Email– sent 30 minutes before appt.


You have a healow TeleVisit scheduled with Annie Barahona.

 Your healow TeleVisit Details


 **03/20/2020**  **11:45 AM**


You may be required to submit a questionnaire and provide your vitals prior to this appointment.


[Join this Telemed Appointment directly](#)

 In order to join your healow TeleVisit, you will require a webcam, and speakers or headphones.

healow TeleVisits are Quick

 Login to Portal



 Fill Questionnaire & Vitals

 Start Your Appointment




If you need to cancel or reschedule this appointment, please call 985-857-3615 or message us through the patient portal to make alternative arrangements.

If you need additional information, please visit the patient portal at `{{ptportal_url}}` or use the Healow App. Your Username is `{{pt_username}}`.

Thank you,
S CNTRL LA HSA PC Terrebonne

Let's Connect Via Our healow App  Available on the App Store  Available soon for Google play

Get started in 3 simple steps!

 <p>1. Download Download the free iOS or Android app</p>	 <p>2. Enter this code Search for our practice using unique code: IHJJCA</p>	 <p>3. Login Login with your portal credentials given by our practice</p>
--	--	---

Browser Link- When the client follows the email link in a Chrome browser they see the following:

They have to submit (even if they don't enter anything) vital signs and complete any questionnaires we have associated with the visit type (Consent and Acknowledgement, Financial Consent, Telemed Consent)

The screenshot shows a web form titled "Vitals" with a navigation bar at the top containing "healow TeleVisit | Annie Barahona | 20 Mar 2020", "Login", and "Help?". Below the navigation bar are three tabs: "Vitals" (selected), "Compatibility Check", and "Join the TeleVisit Appointment". The form contains several input fields for vital signs: Height (feet and inches), Weight (pounds), Blood Pressure (systolic and diastolic), Temperature (Fahrenheit), Respiratory Rate (breaths per minute), and Pulse Rate (beats per minute). A "Submit Vitals" button is located at the bottom left of the form.

The screenshot shows a "TeleVisit System Compatibility Check" page. The navigation bar is identical to the previous screenshot. The main content area is a table with two columns: "Category" and "Item". The table lists the following items:

Category	Item	Status
Computer	Browser Windows 10.0	Green checkmark
	Speaker Ensure your speakers are working by clicking "Play" below	Green checkmark
	Camera Camera not detected. Please close your browser, verify video connections and settings, and try again.	Red X
	Microphone Default - Stereo Mix (Realtek Audio)	Green checkmark
Connection	Video Connection We cannot verify you can broadcast audio/video during your TeleVisit. Please contact your provider's office or click "Help?" above.	Red X
	Bandwidth Your internet connection does not appear suitable for TeleVisits.	Red X

At the bottom of the page, there are three buttons: "<< Review Vitals", "Test Again", and "Proceed".

The system then does a compatibility check. If everything doesn't work, they will have to correct and retest or use a different device/browser.

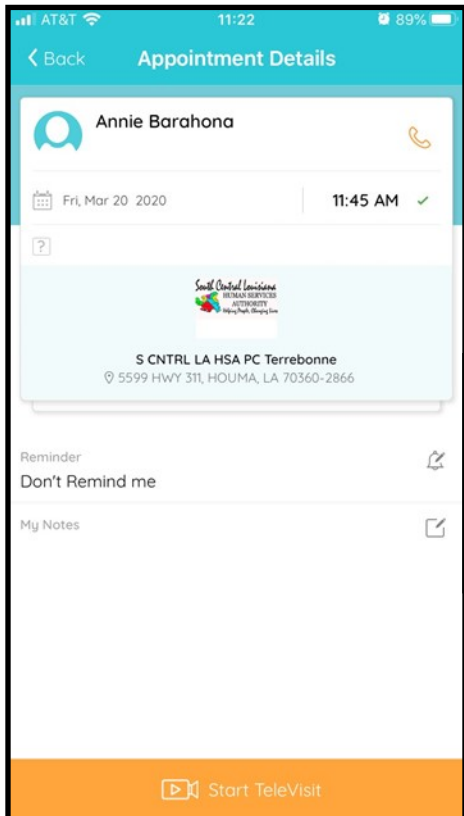
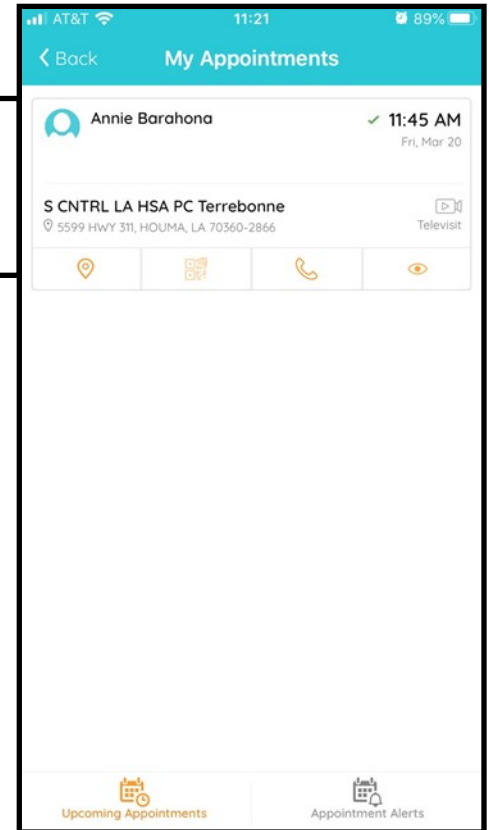
When everything green lights they can proceed to the appt. and will wait for the provider to join.

Healow App- From the Healow Application the patient will see the following:

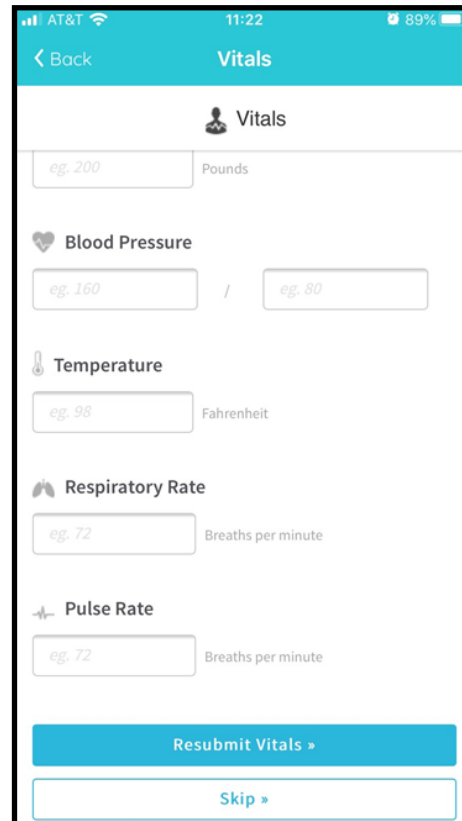
The main menu of the app is shown below. The Appt icon is read indicating that they have an appt. at that time.



When they click on the Appt. icon they will see every upcoming appt. that they have scheduled.

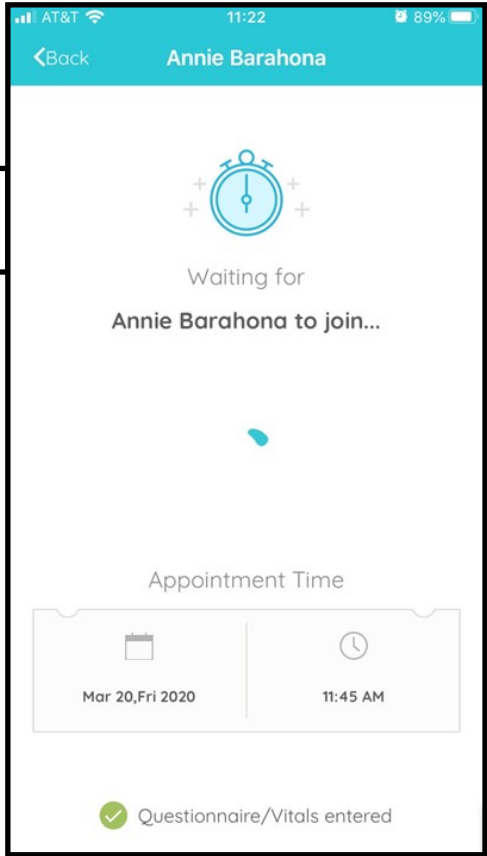


After selecting the correct visit, they have the option to 'start Televisit'.



They will have to submit or skip vitals and complete any questionnaires associated with the visit type.

The patient will be waiting for the provider to join the call



During the Call the patient view is similar to other video chat platforms (facetime, facebook messenger, etc.) with options to mute or disable the video feature

Patient Portal- The client can log on to their patient portal through their Chrome browser (via phone, computer, tablet) and access the televisit similar to the Healow App.

